

<b>BVHA Resource Services:</b>	<b>£'s</b>
Hospital Membership .....	100.00
Associate Membership.....	90.00
Retired Membership .....	20.00
RCVS Three Tier Practice Standards Document (replaces Manual of Standards)	
Emailed copy .....	FOC
Paper copy.....	10.00
	(non-members £ 20.00)
<i>Note: this document can be downloaded from the BVHA and RCVS web sites FOC</i>	
Hospital Design Starter Kit .....	155.00**
Hospital plan review .....	260.00 †
	(non-members, to include one year's membership £ 360.00) †
Pre-inspection visit (for tier two and tier three practices) ...	240.00 †
	Plus travel expenses of the (usually two) visitors
	(non members: £480 plus travel expenses) †
Designing the Future: Innovative Solutions for the Veterinary	
Facilities of Tomorrow by Mark R Hafen.....	65.00**
	(non-members £ 85.00)
"Design it Right": a Pre-Architect Primer for Planning Your	
Veterinary Facility Flow, by Thomas Catanzaro. ....	40.00**
	(non-members £50.00)
BVHA Practice Design Guide .....	10.00 **
	(non-members £15.00)

**Items for Members of BVHA only:**

BVHA Logo Silk Ties.....	24.00 †
BVHA Logo Lapel Pins.....	3.00 †

**Items for Hospital Members of BVHA only:**

"What is a Veterinary Hospital?" leaflets (per 1000).....	60.00***
BVHA Hospital Member's Plaque - Brass.....	70.00** †
Hire of BVHA stand for exhibitions, open days etc.....	60.00 †
per day, plus carriage charge (ask for an estimate)	
BVHA Logo on disc (or FOC by email or as download from web site) .....	12.00 †

**VAT †**

Items marked † include VAT at 20%. Other items do not carry VAT.

**Post & Packing \*\***

Please add £7.50 for Post & Packing for each item marked \*\*. For the "What is a Veterinary Hospital" leaflets, marked \*\*\*, please add £10.50 Post and Packing for 1000 leaflets. For larger numbers, ask for a quote.

Please allow 28 days for delivery. Thank you.

**Payment is required with all orders.**

Send your order and either cheque (payable to "BVHA") or credit card payment slip (last page of this price list) to:

BVHA Office  
Lyncroft  
Whinney Leas  
Chopwell  
Co Durham  
NE17 7JX

Alternatively payment can be made by credit card over the phone or by fax.

Phone: 07966 901619, Fax: 07813 915954  
Email: office@bvha.org.uk Web site:www.bvha.org.uk

### **Hospital Membership**

This runs from January 1<sup>st</sup> to December 31<sup>st</sup> inclusive. The membership is open to any Veterinary Hospital (Practice Standards Scheme Tier 3) in the United Kingdom, which has been approved and currently recognised by the Royal College of Veterinary Surgeons. Membership entitles the holders to use the BVHA logo on their letterheads and other stationery or publicity material. The Hospital member may also display the BVHA plaque and wear BVHA logo items. The membership includes all members of the RCVS who are owners or employees of the Veterinary Hospital.

### **Associate Membership**

This runs from January 1<sup>st</sup> to December 31<sup>st</sup> inclusive. The membership is open to any practice or individual member of the RCVS who is not eligible for Hospital Membership.

### **Retired Associate Membership**

Members who retire from active veterinary employment may retain membership at a reduced annual subscription.

### **Website** – [www.bvha.org.uk](http://www.bvha.org.uk)

Please visit our website for a list of all small animal Veterinary Hospitals and / or Equine Hospitals. There is also an up to date listing of all the BVHA products on offer to you. It will tell you about any future BVHA activities including the Annual Conference each October. The BVHA website is in the process of being developed and welcomes any suggestions. Please do not hesitate to email us ([office@bvha.org.uk](mailto:office@bvha.org.uk)) or contact any of the BVHA council members that are listed.

### **RCVS Three Tier Practice Standards Document:**

Operational as from April 2004, tier three of this standard is the new Veterinary Hospital standard. The document is freely available on the RCVS and BVHA web sites, but we can supply a printed version (46 A4 pages in a binder) for a modest charge. Please note that although all efforts are made to ensure that this copy is up to date, the definitive version of the Standard at any time is the one to be found on the RCVS web site.

### **Hospital Design Starter Kit**

This is a package presented by the BVHA to appeal to prospective Veterinary Hospital owners. The Kit includes one year's Associate Membership to the BVHA together with a copy of "Designing the Future: Innovative Solutions for the Veterinary Facilities of Tomorrow" by Mark R Hafen.

### **Designing the Future: Innovative Solutions for the Veterinary Facilities of Tomorrow by Mark R Hafen**

This progressive veterinary design book by Mark R Hafen AI NCARB will help you plan a hospital that addresses your current needs and anticipates your future ones. The book explains the design, scheduling, and construction process and offers models that illustrate the range of available veterinary design possibilities. Plus, the author includes 34 case studies that show how practitioners adapted these models to build facilities that meet all their practice needs. (review available on request)

Contents:

Chapter 1: History of the Veterinary Profession	Chapter 4: Changing Markets, Changing Consumers
Chapter 2: The Evolution of the Companion Animal Facility	Chapter 5: Innovations in Technology
Chapter 3: The Typical Pet Owner: An Evolving Picture	Chapter 6: Snapshot of the Industry

Chapter 7: The "Successful" Practice	Chapter 18: Build, Remodel, or Lease
Chapter 8: The Need For Strategic Design	Chapter 19: Market and Site Selection
Chapter 9: The Super Clinic	Chapter 20: Assembling Your Building Team
Chapter 10: More Design Innovations	Chapter 21: Evaluating Your Cost and Benefit Centres
Chapter 11: Design of the Near-Future Clinic	Chapter 22: Strategies for Development
Chapter 12: The Million-Dollar Clinic	Chapter 23: The Design and Construction Process and Schedule
Chapter 13: A Compendium of Design Ideas	Chapter 24: Case Studies: Implementing Ideas
Chapter 14: Facility Types	
Chapter 15: Design Drivers	
Chapter 16: Design Organization—The Foundation	
Chapter 17: A Menu of Design Solutions	

### **Design it Right: a Pre-Architect Primer for Planning Your Veterinary Facility Flow**

By Thomas E Catanzaro DVM MHA FACHE for the American Animal Hospitals Association

This book is intended principally for vets in the early stages of planning their new clinics. It is a loose leaf spiral bound text of 130 pages in seven chapters. The book guides the reader from the very beginning of the project to evaluating demographics, estimating budgets and negotiating with lenders through to tips for each area of the practice and some advice on materials and construction ideas.

The book then covers the art of client flow, patient and staff flow. This is a crucial area and helps the reader start to think of how their facility will work when it is eventually finished. There is a large section giving tips on designing individual areas and then some layout suggestions for individual areas. (review available on request)

### **Hospital plan review by BVHA Council**

The BVHA Council is happy to consider and advise on the development of your own building or refurbishment plans. This is best done at the conceptual stage, rather than presenting architectural drawings which will cost a great deal more to alter: previously practice owners have gone away from the meeting having decided to move the front door to the other end of the building! The combined expertise of the BVHA Council can be used to help avoid pitfalls and will offer guidance to help ensure that your premises fulfil the RCVS regulations.

There are two options. You can attend a BVHA Council meeting (held twice per year). Around twenty minutes of combined Council time will be dedicated to examining the plans and providing verbal comments and suggestions. Alternatively the plans can be submitted by email and will be distributed to the Council members. A report will be provided and there may be the opportunity to arrange telephone back-up where necessary, for further discussion or clarification.

### **Pre-Inspection Visits**

Practices can ask for a BVHA Council member to make a pre-inspection visit to their premises, as an informal check that they are likely to fulfil the criteria of the practice standards scheme. No liability is accepted, and practices are asked to sign a disclaimer to this effect before the visit, but it may help to offer reassurance before spending the money on an RCVS inspection with the risk of expensive failure.

Tier two and tier three practices are eligible for these visits. Members are asked to pay £200 (plus VAT) and to cover the travelling expenses of the Council member(s) who visits (40p per mile for the first 100 miles and 20p per mile thereafter or an equivalent value first class rail ticket). It is expected that membership will be continued for a minimum of three years post inspection so helping maintain the significant cost reduction for members and supporting the Council members undertaking such visits in their own time. Non members are charged a fee of £400 (plus VAT) plus travelling expenses.

**“What is a Veterinary Hospital?” leaflets**

A leaflet designed to inform your clients of the benefits they receive from attending one of this country’s Veterinary Hospitals. If we are going to the expense of providing Hospital quality facilities it is important to let our clients know why. The leaflet, having been written by the BVHA, also provides a third party endorsement of your Hospital and is well received.

**BVHA Practice Design Guide**

Written by members of the BVH Council in October 2010, the Design Guide covers the topics which are mostly commonly the subject of questions to the Association. Articles include preparing for your new project, cabling issues, cold rooms, floor and wall coverings, oxygen generation, PACS and DICOM, sustainability, ventilation systems, voice communication and water regulations.

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